



Act-On / AO-59371

New TinyMCE Personalization plugin: "Sender Field" fields inconsistency

Details

Type:	Bug: New Feature	Status:	VERIFIED (View Workflow)
Priority:	Medium-Needs response	Resolution:	Unresolved
Affects Version/s:	None	Fix Version/s:	None
Component/s:	Text Editor , tinymce		
Labels:	None		
Target Version:	44.3		
Team:	Clarolab		
Test Notes:	Prerequisite Conditions: ◦ Set CF <i>EnableTinyMCE5OnJSP</i> ON ◦ Set CF <i>EnableTinyMCE5PluginPersonalization</i> ON Verification Steps: 1. Go to Outbound > New Message > Blank Message 2. Add a Rich text block 3. Click the <i>Personalization</i> option in text editor 4. Click "Sender Field" 5. Check that field name "Sender Fax Number" is present under group <i>Message Sender Fields</i>		
Release Notes:			
Epic Link:	EPIC 10.1 - Personalization Plug In Enhancements (sender & recipient)		
Patch or Easy Push:	No		
Test Status:	No Value Selected		

Description

Instance Name & Branch:

test2 acton##20200422.23.04-44.3-test-3070

Account Used:

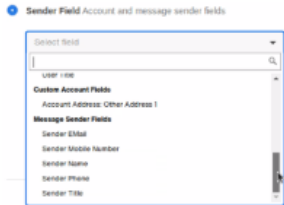
nico@test.com/123123 (Account ID: 126153)

Prerequisite Conditions:

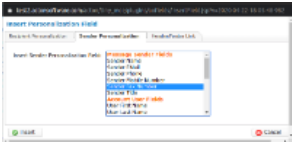
- Set CF *EnableTinyMCE5OnJSP* ON
- Set CF *EnableTinyMCE5PluginPersonalization* ON
- Set CF *UseCrmModelPersonalization* OFF
- CRM not connected

Steps to Reproduce:

1. Login with provided credentials
2. Go to Outbound > New Message > Blank Message
3. Add a Rich text block
4. Click the *Personalization* option in text editor
5. Click "Sender Field"
6. Take screenshot of fields names below *Message Sender Fields*



7. Close message composer page
8. Set CF *EnableTinyMCE5OnJSP* ON
9. Set CF *EnableTinyMCE5PluginPersonalization* ON
10. Go to Outbound > New Message > Blank Message
11. Add a Rich text block
12. Click the *Personalization* option in text editor
13. Click "Sender Field"
14. Compare screenshot and current field names under group *Message Sender Fields*



Actual Result:

New implementation of Personalization doesn't display field name "Sender Fax Number"

Expected Results:

Both display the same fields.

Reproducible (using above steps):

Yes

Attachments

Selection_316.png
62 kB 23/Apr/20 7:50 AM

Selection_317.png
32 kB 23/Apr/20 7:50 AM

Activity

All **Comments** Work Log History Activity Transitions

▼  Nicolas Valdesogo added a comment - 23/Apr/20 1:26 PM

Verified Fixed in test environment.

Build Version: acton##20200423.16.46-44.3-test-3074

Browser/s:

- Chrome

Environment & Account: [test2](#) Account 126153

Log In Credentials:

Username: nico@test.com

Password: 123123

Verification steps in *test notes*.

People

Assignee:



Antony Lescano

[Assign to me](#)

Reporter:



Nicolas Valdesogo

Votes:

0

[Vote for this issue](#)

Watchers:

1

[Start watching this issue](#)

Dates

Created:

23/Apr/20 7:49 AM

Updated:

23/Apr/20 1:28 PM

Development

[2 commits](#)

Latest 23/Apr/20 9:36 AM

[1 pull request](#) MERGED

Updated 23/Apr/20 9:36 AM

[6 builds](#) ✓

Latest 27/Apr/20 12:53 PM

[Deployed](#) to qa-tomcat22

[Create branch](#)

Agile

[View on Board](#)
