



"Insert/edit link" feature encodes personalization fields

Details

Type:	Bug: In Production	Status:	VERIFIED (View Workflow)
Priority:	Medium-Needs response	Resolution:	Unresolved
Affects Version/s:	None	Fix Version/s:	None
Component/s:	Text Editor , tinymce		
Labels:	None		
Target Version:	44.4		
Team:	Clarolab		
Test Notes:	Prerequisite Conditions - Set CF <i>EnableTinyMCE5OnJSP</i> ON - Set CF <i>EnableTinyMCE5OnAngular</i> ON Verification Steps: - Anywhere where TinyMCE is used - Type some text and highlight it - Click on Insert/edit link. - Into URL input set a personalization field that contains at least a blank space. - Click on HTML version button. - Check that the blank space is still there and wasn't escaped and replaced by %20		
Release Notes:			
Epic Link:	EPIC 9 - Beta Feedback from Customers		
ARR:	0		
Patch or Easy Push:	No		
Test Status:	No Value Selected		
Sprint:	1.6 Clarolab		

Description

Discovered while testing [AO-59156](#)

Instance Name & Branch:

test2 acton##20200423.23.39-44.3-test-3077

Account Used:

nico@test.com/123123 (Account ID: 126153)

Exists in Production:

Yes

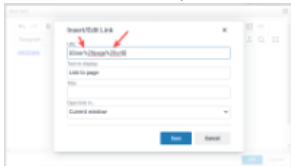
Prerequisite Conditions:

- Set CF EnableTinyMCE5OnJSP ON
- A list field that contains blank spaces as part of its name



Steps to Reproduce:

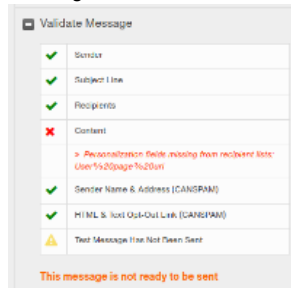
1. Go to Outbound > New Message > Blank Message
2. Switch to the Design page
3. Add a Rich Text block
4. Type some text content, highlight the items
5. Click the "Insert/edit link" option
6. Into the "Link URL" input, set a personalization field that contains at least a blank space as part of its name
7. Highlight the text again and view the link in the link editor or HTML version
8. Check that blank space has been encoded (it was replaced by %20)



9. Click the Review tab and wait for the message validation to be done

Actual Result:

Message validation fails informing that field is missing.



Expected Results:

- The "Inset/edit link" feature should not encode blank spaces, in the same way that TinyMCE v3 does.
- Message validation is success.

Reproducible (using above steps):

Yes

Workaround:

Yes. It's possible to avoid this issue by replacing the %20 by expected blank spaced from the HTML code editor.

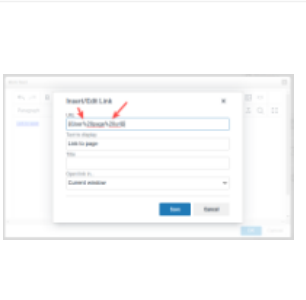
Note:

Cannot reproduce with TinyMCE v3.

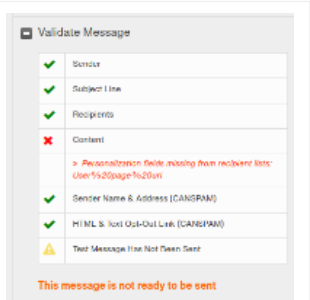
Attachments



Selection_324.png
23 kB 24/Apr/20 11:25 AM



Selection_325.png
35 kB 24/Apr/20 11:25 AM



Selection_326.png
23 kB 24/Apr/20 11:25 AM

Activity

All

Comments

Work Log

History

Activity

Transitions

▼

Nicolas Valdesogo added a comment - 28/Apr/20 2:41 PM

Verified in test environment.

Build Version: acton##20200428.18.35-44.4-test-3098

Browser/s:

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Chrome

Environment & Account: test2 Account 126153

Log In Credentials:

Username: nico@test.com

Password: 123123

Verification steps in test notes.

▼

Antony Lescano added a comment - 28/Apr/20 11:46 AM - edited

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Description: Changes in TinyMCE v5, Insert Link component was improved in this version of TinyMCE, now URLs values are escaped.

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Product Area: TinyMCE v5 in every component where it is included.

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Background: The default implementation of TinyMCE v5 escaped every value inserted into URL input, now we are asking if the value is a personalization field and unescape it.

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Scenario: A customer use a personalization field as URL using TinyMCE v5, if the personalization field have a blank space it is escaped and message validation fails informing that field is missing.

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Customer Impact: Improved experience to keep consistencies with old version of Tiny.

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What changed?: A condition was added when URL is inserted in TinyMCE v5. If the value inserted as URL is a personalization field now we unescape that value and now message validation doesn't fail.

People

Assignee:

Antony Lescano

Assign to me

Reporter:

Nicolas Valdesogo

QA Assignee:

Nicolas Valdesogo

Votes:

0

Vote for this issue

Watchers:

2

Start watching this issue

Dates

Created:

24/Apr/20 11:25 AM

Updated:

28/Apr/20 2:41 PM

Development

2 commits

Latest 28/Apr/20 11:34 AM

1 pull request MERGED

Updated 28/Apr/20 11:34 AM

2 builds 

Latest 28/Apr/20 11:40 AM

No deployments contain latest commits

[Create branch](#)

Agile

Active Sprint:

[1.6 Clarolab](#) ends 17/Apr/20

[View on Board](#)
