



Personalization: handle field lists options for multiple lists

Details

Type:	✖ Bug: New Feature	Status:	NEW (View Workflow)
Priority:	🔴 Medium-Needs response	Resolution:	Unresolved
Affects Version/s:	None	Fix Version/s:	None
Component/s:	Text Editor, tinymce		
Labels:	None		
Target Version:	No Target		
Team:	Clarolab		
Release Notes:			
Epic Link:	Personalization Improvements		
Patch or Easy Push:	No		
Test Status:	No Value Selected		
Sprint:	1.6 Clarolab		

Description

Instance Name & Branch:

[test2](#) acton##20200423.23.39-44.3-test-3077

Account Used:

nico@test.com/123123 (Account ID: 126153)

Exists in Production:

Yes

Prerequisite Conditions:

- Set CF EnableTinyMCE5OnJSP ON

Steps to Reproduce:

1. Go to Outbound > New Message > Blank Message
2. Address > Recipients: Select a list
3. Click the Design tab
4. Add a Rich Text block
5. Click the *Personalization* option
6. Click option "Recipient List Field" from the "Insert Personalization" dialog

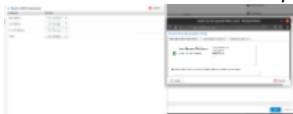
Actual Result:

- List is not set
- Dropdown is disabled

Expected Results:

After comparing with the old implementation of Personalization on Tiny v3:

- If list has not been set in *Recipients*, the customer should be able to browse in the "List" picker select one.



(watch attached video)

- If a list has been set in *Recipients*, the list fields should be present in the "Recipient List Field" dropdown.
- If two or more lists have been set, fields in common should be present in the "Recipient List Field" dropdown.

Reproducible (using above steps):

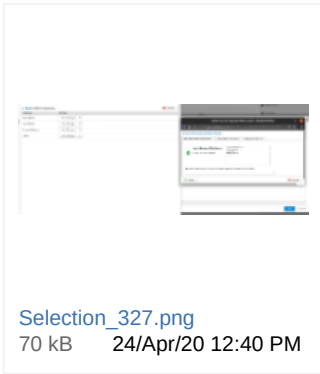
Yes

Attachments

 [Personalization-RecipientList\(v3\).mp4](#)

17.66 MB

24/Apr/20 12:40 PM



Activity

- All
- Comments**
- Work Log
- History
- Activity
- Transitions

Erinda Ylli added a comment - 28/Apr/20 8:21 AM

nothing needed for now [David Doms](#). I have a completely new Epic for additional enhancements for Personalization that will be in the product backlog.

David Doms added a comment - 27/Apr/20 7:24 PM

Nothing needed for right now? I'm not sure I understand the issue. Let me know if we need to do something about this now.

Erinda Ylli added a comment - 27/Apr/20 1:16 PM

as discussed during standup, this is an interesting find. The use case is: Personalize emails going to multiple lists (the fields are inconsistent). I will move this to the Personalization Improvements epic

Francisco Vives added a comment - 27/Apr/20 7:37 AM

[Erinda Ylli](#) [David Doms](#) , this ticket is a missing functionality. The following info is not exactly available:


- Address > Recipients: Select a list (one or more lists can be added here)

Those list fields used top be easily available in the previous version. In the new version users will need to go to the "Recipient List Field" dropdown (2nd accordeon option) and locate again the lists.

Is this something we need to change?

People

Assignee:


 Unassigned

[Assign to me](#)

Reporter:

 Nicolas Valdesogo

Votes:

 [Vote for this issue](#)

Watchers:

 [Stop watching this issue](#)

Dates

Created:

24/Apr/20 12:40 PM

Updated:

28/Apr/20 8:21 AM

Development

[Create branch](#)

Agile

Active Sprint:

[1.6 Clarolab](#) ends 17/Apr/20

[View on Board](#)
